



Tetra Sports and Fitness

TERMS AND CONDITIONS

Tetra Sports & Fitness Terms and Conditions are to enable us to provide and maintain the highest standards of care and to ensure there is clarity about the contractual relationship between parents/carers and Tetra Sports and Fitness. We set out below our standard conditions:

Fees:

All fees are charged termly and must be paid within 7 days of receipt of the invoice. Fees will be invoiced to the person(s) named on the Registration Form by email via our online Bookings & Payments system (hard copy can be provided upon request).

Fees are payable during periods of absence from any sessions, including sickness and any holidays taken when we are open. Any parents/carers having financial difficulties or a change of circumstances should discuss this in confidence with the owner.

Fees are reviewed annually and so any increases will only occur once during the year with advance notice of half a term given.

Prices quoted are per child at a sessional rate and payable as a term's block upon booking.

One half term's written notice by either letter or email is required if you no longer require your place. If you wish to withdraw your child or make changes to your child's sessions or days fees will remain payable until such date as any agreed changes take place.

Fees will not be refunded or waived for absence through sickness, holidays or any other reason. This rule is necessary so that we can properly budget for outgoings which continue whether or not all children are present and to ensure that the cost of individual default does not fall on other parents.

If we have to be closed/cancel sessions due to any reason beyond our control, such as power failure or adverse weather conditions, no compensation will be paid or refund given.

Unpaid Fees:

Tetra Sports and Fitness reserves the right to deny/withdraw a place if fees are not paid and/or this is not discussed and agreed with the Manager in advance.

Belongings:

We do not accept responsibility for accidental damage or loss of property. Parents /carers are requested to label all children's clothing, including all outer wear, and that you keep your child's personal items during sessions to a minimum.

Legal Contract:

The offer of a place and its acceptance by parents/carers gives rise to a legally binding contract on the terms of these Terms and Conditions and the Policies and Procedures of Tetra Sports & Fitness.

It is important that parents/carers and staff adhere to those terms and any queries about them should be raised with the session Manager and/or the company owner.

THESE TERMS AND CONDITIONS MUST BE ACCEPTED ON OUR ONLINE BOOKINGS & PAYMENTS SYSTEM UPON REGISTRATION AND IN ORDER TO MAKE BOOKINGS/PAYMENT